Competency

Client Support

Client support is the process of facilitating the client's utilization of available support systems and community resources to meet individual needs.

I.   REFERRALS FOR SERVICES

It is important to establish and maintain relationships with social service organizations to ensure appropriate referrals and help address unmet needs.

Knowledge

- Understand the mission, function, resources, and quality of services offered by community organizations;
- Understand the criteria for receiving services;
- Understand the difference between active and passive referral.

Skills

- Be able to establish a referral network;
- Be able to advocate for clients;
- Be able to make appropriate referrals as necessary;
- Be able to conduct referral followups.

Attitudes

- Develop an open-mindedness to work on and eliminate stress;
- Create an atmosphere that promotes health.